



Below is important information regarding financial aid as it pertains specifically to Argosy University students who are considering transferring to Ottawa University.

### **COMMON QUESTIONS**

#### **If Argosy University closes, am I eligible for a closed school loan discharge?**

Yes, you may be eligible for a 100-percent discharge of your Direct Loans, Federal Family Education Loan (FFEL) Program Loans, or Federal Perkins Loans you have taken for your program under either of these circumstances:

- Your school closed while you were enrolled, and you didn't complete your program because of the closure. If you were on an approved leave of absence, you're considered to have been enrolled at the school.
- Your school closed within 120 days after you withdrew.

#### **If I transfer academic credits or hours earned from Argosy University by enrolling in a comparable program at Ottawa University for the purpose of completing the program for which a loan was made at Argosy, can I still receive a closed school loan discharge?**

No. You may not receive a closed school loan discharge if you completed or are in the process of completing a comparable program of study at the new institution.

#### **Who can I contact to address concerns about my federal student aid experience?**

You should contact Federal Student Aid online at [StudentAid.gov/feedback](https://studentaid.gov/feedback) or by calling 844-651-0077 Monday through Friday from 8:00 a.m. until 8:00 p.m. Eastern time if you are:

- attempting to enroll at another institution and your eligibility for federal student aid is being impacted by the funds disbursed at one of the institutions listed above, or
- owed a credit balance refund that you have not received. This information is needed so that the Department of Education can confirm information provided by Argosy University and The Art Institutes about the number of outstanding credit balance refunds.

### **HELPFUL RESOURCES**

**FAFSA** - <https://fafsa.ed.gov>

Students can log in here to add schools to the list of schools who receive their FAFSA information.

**Federal Student Aid** — <https://studentaid.gov>

This is a wealth of information about federal student aid in general. Students can also log in here to view their federal financial aid portfolio, including contact information for their loan servicers.

**Department of Education Offices** — <https://studentaid.ed.gov/sa/contact>

This page contains contact information related to loan repayment and forgiveness.

**Ottawa University** — [www.ottawa.edu](http://www.ottawa.edu)

This is Ottawa University's general website to learn more about us.

**Ottawa University Programs** — [www.ottawa.edu/ou/academics/](http://www.ottawa.edu/ou/academics/)

Find out what programs Ottawa University offers that are comparable to your current program.